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**Control4® Product Information Database**

**Books Open: Operating System (OS) 2.0 Software Release**

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**Product:**

Control4® OS 2.0

Control4® OS 2.0 Software License (Electronic)

**Part Numbers:**

C4-OS2-Upgrade-E

**Distribution:**

World Wide

**Current Regulatory Approval:**

N/A

**Summary:**

Control4 is pleased to announce the release of Control4® OS 2.0. This next-generation OS offers new home-control functionality, new SDKs, support for new hardware products, integration of third-party applications, and improved media management. Featuring an elegant new user interface, Control4® OS 2.0 will provide Control4® integrators with the most powerful Control4® solution to date.

Control4® OS 2.0 will be sold by the Control4® Dealer network. Software licenses will be required for prior version systems that will be upgraded to OS 2.0.

**Pricing and Availability:**

Control4 OS 2.0 is available for download immediately. To access the download site visit the Control4 Dealer Portal, click on Support and Software Updates.

C4-OS2-Upgrade-E, the OS 2.0 Software License, is available to order immediately.

**Dealer Pricing**

- C4-OS2-Upgrade-E, the OS 2.0 Software License has an MSRP of \$399.
- C4-OS2-Upgrade-E, the OS 2.0 Software License has a Dealer cost of \$199.50.

**System Requirements:**

OS 2.0 is a complete system software release. All Control4® devices have software or firmware. The OS 2.0 update process will require that all devices in the entire Control4® system be updated. Please see the *Control4 Operating System (OS) Release Version 2.0 Release Notes* for specific information before scheduling customer installations. A *Read This First* document is also available also for a snapshot of the major changes in this release.



## Features and Benefits:

OS 2.0 provides many new and enhanced features, including:

### *End User Interface improvements*

- Adobe® Flash-based Navigator with new functionality and improved user experience
- 4Store™ applications – visit [www.4Store.com](http://www.4Store.com) or use Navigator to download custom applications
- Zones page – improved support for analog audio sources
- Locale – ability to select the language used by the Flash Navigator interface. Control4® OS 2.0 ships with support for six languages: French, Spanish, Chinese, Russian, Portuguese, and English. New languages can be added easily to the OS using our Language Development Kit. Support for new languages does not require a software update, so check your system often to see if new languages have been added.

### **Ease of Customization improvements**

- Custom Home Pages – users can select which options they want on their home page
- Favorites – users can mark specific pages as favorites for direct access
- Macros – Installers can create Composer programming that is directly linked to Favorites by the user
- Page Flips – Installers can create Composer programming to change the UI to a specific page
- Hide/Show/Order Lights and Lighting Scenes

### **Performance and Scalability improvements**

- ZigBee Pro performance improvements over 1.8.2
- New media database and media scanning functionality – size, performance, and scalability improvements coupled with ability to do scheduled and programmatic scanning

### **Other improvements**

- Electronic licensing – Control4® Dealers can purchase all Control4 software licenses and manage them electronically, either using a credit card or through the standard purchase order process.
- AAC codec support – support for playing AAC (.m4a) files
- Secure Connections Only (SSL) – configure the Control4® system to allow only secure network connections
- WPA Support – WPA Wi-Fi security support

For additional information about the new and improved functionality of OS 2.0, please read the OS 2.0 Release Notes, which are available in the OS 2.0 software download package, in the Product Catalog section on the Control4® Dealer Portal and in the Control4® Online Knowledgebase.

## **FAQ:**

### **How do I purchase and apply OS 2.0 Software licenses?**

The OS 2.0 software licenses can be electronically purchased using a credit card by authorized Dealer account holders on [my.control4.com](http://my.control4.com). They can be purchased also using the standard purchase order process through Control4 and Control4® Distributors.

### **Do all systems need a software license to upgrade to OS 2.0?**

Yes. All existing systems need an OS 2.0 software license to upgrade. Exceptions:



- Control4® systems registered on my.control4.com using a Dealer account do not need an OS 2.0 software license. These systems will upgrade to OS 2.0 without a license.
- Control4® Controllers (HC-200, HC-300, HC-500, or HC-1000) that were purchased during the free upgrade window and are functioning as the Primary Controller will upgrade to OS 2.0 without requiring a license.

### **What is the free upgrade window and how does it work?**

On December 23, 2009, in conjunction with the announcement of new lighting products based on ZigBee® Pro, Control4 announced that Controllers purchased on or after that date would be eligible for a free upgrade to OS 2.0. No paperwork or manual procedures are required to access the free upgrade, however, the Controller must be the Primary Controller (running Director) when the upgrade is performed in order to receive the free upgrade.

### **Is there a reduced price for the OS 2.0 software upgrade for Dealer and Installer homes not registered on the Dealer account?**

Yes. Control4 is providing the OS 2.0 Software License through the Dealer employee accommodation program. The employee accommodation price is \$39.95 and will be available for 60 days.

### **Do new systems purchased by customers need an OS 2.0 Software License?**

No. All new systems have the ability and license to run OS 2.0. The OS 2.0 Software License is only required to upgrade existing systems to OS 2.0.

### **Related Marketing Materials:**

All related marketing materials can be found on the Control4 Dealer Portal in the Product Catalog section.

### **Contact:**

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